

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the Application of:

Yoshiharu SHIMADA

Serial No. 10/824,418

Group Art Unit: 3688

Confirmation No. 6469

Filed: April 15, 2004

Examiner: MARIA VICTORIA VANDERHORST

For: VISITING CUSTOMER MANAGEMENT SYSTEM

**AMENDMENT**

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

This is in response to the Office Action mailed April 23, 2009, and having a period for response set to expire on July 23, 2009. A Petition for a one-month extension of time, together with the requisite fee for same, is submitted herewith, thereby extending the period for response to August 23, 2009.

Reconsideration of the claims is respectfully requested. The following remarks are respectfully submitted.